



Studywiz

Technical Specifications for On-Site Managed Service

3/12/2013

Server Dedication

Servers must be dedicated to serving Studywiz. Installation is not available on any servers used for other purposes.

Studywiz recommends the use of server grade hardware only.

Server Hardware and Platform Requirements

This is dependent on the number of users.

Up to 500 Users

A single server with:

- Intel Dual core Xeon or AMD Opteron
- 4GB RAM
- RAID 1 Recommended

Up to 1000 Users

A single server with:

- Intel Dual core Xeon or AMD Opteron (Quad core recommended)
- 8GB RAM
- RAID 1 Recommended

Up to 2000 Users

A single server with:

- Intel Quad core Xeon or AMD Opteron
- 16GB RAM
- RAID 1 Minimum

Up to 3000 Users

A single server with:

- Intel Quad core Xeon or AMD Opteron
- 16GB RAM
- RAID 1 Minimum

Up to 5000 Users

A single server with:

- Intel Quad core Xeon or AMD Opteron
- 24GB RAM
- RAID 5

Note that large storage needs may require installation of a higher capacity storage system than can be provided by server-based RAID configurations.

More than 5000 Users

For more than 5000 users, please contact Studywiz for a customised specification.



Server Operating Systems

Linux, Red Hat Enterprise or CentOS 5/6

Linux Servers are suitable as the basis for small or large deployments. High uptime and enterprise redundancy is available on these configurations.

Server Software Requirements

The customer does not need to provide any server software.

Web Security

An SSL certificate is required. Studywiz purchase and install this on your behalf.

Optional Connectivity

LDAP/AD server can be used for authenticating access.

Client Hardware and Platform Requirements

Any recent Mac or PC capable of running a current version web browser.

An iOS device with the Studywiz eLocker 3 app installed (free download from the App Store).

Client Browser and Software Requirements

Apple Safari 4 +, Mozilla Firefox 3.5 +, Google Chrome 4 +, Microsoft Internet Explorer 7 +*

Java and JavaScript enabled

Adobe Flash Player 9+**, Adobe Shockwave Player**, Java**

* Some features may not function in Internet Explorer 9

**Not essential, allows extra functionality.